

机票验真操作指引

操作方法：进入山航官网（www.sda.cn）或山航“掌尚飞”APP，选择“机票验真”，注册并登录验真账号之后，输入行程单号、旅客姓名、电子客票号（324开头共13位数字）、合计总价、验证码，点击“开始验真”，获取机票开票状态、座位等级、票价、税费等相关信息。

1、山航官网，点击顶部导航栏“行程服务” - “地面服务” - “机票验真”

The screenshot shows the Shandong Airlines website interface. At the top, there is a navigation bar with links for '预定管理' (Booking Management), '行程服务' (Travel Services) which is highlighted in red, '产品推荐' (Product Recommendations), '凤凰知音' (Phoenix Loyalty), '政企客户' (Corporate Customers), and contact information like '95369', '网站无障碍' (Website Accessibility), '在线客服' (Online Customer Service), '登录' (Login), and '注册' (Register). Below the navigation bar, there are five main service categories: '地面服务' (Ground Services), '行李服务' (Luggage Services), '空中服务' (In-flight Services), '特殊旅客服务' (Special Passenger Services), and '不正常航班服务' (Abnormal Flight Services). The '机票验真' (Flight Verification) link under '地面服务' is highlighted with a red box. On the left side of the main content area, there is a form for '行程单验真' (Flight Itinerary Verification) with fields for '行程单号' (Flight Itinerary Number), '旅客姓名' (Passenger Name), '电子客票号' (Electronic Ticket Number), '合计总价' (Total Price), and '验证码' (Verification Code). To the right of the form is a large image of the Beijing Daxing International Airport's distinctive star-shaped terminal building.



2、山航“掌尚飞”APP，点击首页“服务大厅” - “客票服务” - “机票验真”



行程单验真

*方方 ▾

行程单号

输入航空运输电子客票行程单印刷序号

旅客姓名

订票时输入的旅客姓名，英文名注意格式

电子客票号

请输入13位数字，如 999-1111111111

合计总价

请输入合计总价值

图形验证码

请输入图形验证码

50 - 27

开始验真

验真结果

*方方 ▾

您查验的行程单号、电子客票号、旅客姓名正确

开票状态:	正常
座位等级:	H舱
票价:	CNY 1532.11
燃油附加费:	CNY 18.35
增值税税额:	CNY 139.54
民航发展基金:	CNY 50.00
其他税费:	CNY 0.00
合计:	CNY 1740.00
保险费:	XXX
购买方名称:	[REDACTED]
统一社会信用代码/纳税人识别号:	[REDACTED]

确定